

Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here:

www.surreycc.gov.uk/busoperators

Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit

www.surrey.gov.uk/stopcoldcallers

Who is doing this work?

The council's contractor Marshalls will be carrying out these works on our behalf.

Contact us



www.surreycc.gov.uk/highways



0300 200 1003 (Monday to Friday 9am to 5pm)



Contact Centre, County Hall, Penrhyn Road,
Kingston upon Thames, Surrey KT1 2DN

Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the enclosed freepost feedback form using reference number WCT – S1519.

We apologise for any delays this work causes and thank you for your cooperation and patience.

IMPROVING OUR ROADS
Surrey

SURREY

REBUILDING SURREY'S ROADS

TACKLING THE ROOT CAUSE OF FAULTS AND POTHOLES

Advance warning
Carriageway surfacing works:
Coles Lane, Ockley
Monday 12 November 2018
for 3 days
Road closed

Start date:
Monday 12 November 2018

Duration:
For 3 days
7:30am – 17:30pm

Road closed

Please look out for advance warning signs on site for any date changes or check www.roadworks.org and @MoleValleyLC on Twitter.

What we are doing

We are carrying out carriageway surfacing work on Coles Lane, Ockley.



Works area & closure



Information for residents and businesses

Coles Lane, Ockley will be closed whilst we carry out carriageway surfacing work.

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

The red line indicates the road closure and the area we will be working in.

Surrey Highways have been given extra funding to repair roads which have suffered damage due to bad weather. The money has been used to form a programme of works called the 'Severe weather recovery programme' which we are delivering as quickly as possible to try to bring the worst affected roads in Surrey up to an acceptable standard. More information is available at www.surreycc.gov.uk/roads-and-transport.

We are giving residents as much notice as we can, but as the programme is moving quickly we aren't always able to give as much warning as we would like. We hope you are pleased with the works.

Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs.

Parking

It is essential to keep the road free from parked vehicles. Please park somewhere else otherwise your vehicle may be towed away to a nearby road.

Noise

There will be some noise but we will try to keep this to a minimum.

Has one of our signs been left behind?

www.RemoveThisSign.com